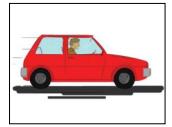




Renting a Car

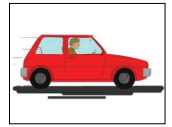
**WARM UP**

1. Have you ever rented a car? _____
2. Where can you find a car rental agency? _____
3. Would you prefer to rent a small or large vehicle? _____
4. How much does it cost to rent a car in your city? _____
5. Who works at the car rental agency? _____

VOCABULARY CHECK - Matching

Match the words on the left with its synonym or a similar-meaning word or phrase on the right.

- | | |
|--------------------|-----------------------------------|
| 1. rent _____ | A. distance |
| 2. vehicle _____ | B. constraint-free; no boundary |
| 3. plan _____ | C. choice |
| 4. unlimited _____ | D. borrow |
| 5. mileage _____ | E. package; ways to pay or borrow |
| 6. option _____ | F. coverage |
| 7. insurance _____ | G. car |

**DIALOGUE - Renting a Car**

Carmen: Welcome to Rent-a-Ride. Can I help you?

Mr. Jovanich: I need to rent a car.

Carmen: Did you already reserve a car on our website?

Mr. Jovanich: No, I learned of this business trip only a week ago.

Carmen: That's okay. Let me see if we have any cars available. What size car would you prefer?

Mr. Jovanich: What are my choices?

Carmen: We have several economy-sized two-door coupes available, a few mid-size four-door sedans, but no larger vehicles.

Mr. Jovanich: I think a small car will be fine.

Carmen: Certainly sir. Now, how long will you need the car for?

Mr. Jovanich: For four days.

Carmen: Very well. How much driving do you plan to do?

Mr. Jovanich: Why do you ask about that?

Carmen: We have two plans. If you're planning to drive a lot, you should choose our unlimited mileage plan for \$100 for the four days.

Mr. Jovanich: I'm only planning to drive to and from the hotel to my company's office.

Carmen: Then I'd suggest our less expensive plan. If you're not going to drive more than 500 miles in a week, then it's only \$15.00 a day.

Mr. Jovanich: The second option is best for me.

Carmen: Do you have a valid driver's license?

Mr. Jovanich: I do. Here it is.

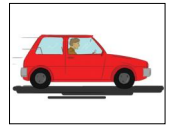
Carmen: Would you like to purchase our insurance plan for an extra \$10 a day? It'll cover any damages to the car.

Mr. Jovanich: No, thank you. The car insurance I have on my personal vehicle will cover any accidents I might have.

Carmen: Then I think we're finished here. The car will be due back at 6 p.m. on Tuesday and you'll need to make sure it has a full tank of gasoline.

Mr. Jovanich: I will. Where do I pick up the car?

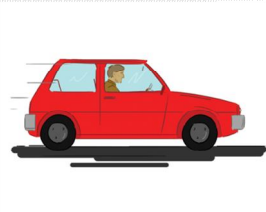
Carmen: Take this ticket to the booth outside. The attendant will bring the car from Row 4, Space 23 and give you the key. Have a good trip.


VOCABULARY CHECK - Fill-in-the-Blank

Look at the pictures and fill in the missing vocabulary words.



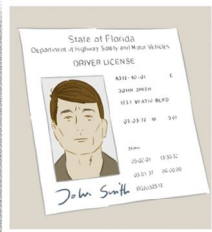
1. The man is making sure the car has a _____
_____ of _____.



2. John chose to rent an _____
_____.



3. Kimberly rented a _____
_____.



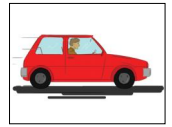
4. Andrew showed his _____
_____ to the rental car agent.



5. The drivers had insurance that would help pay for
_____ after their _____.



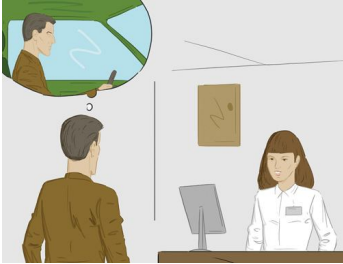
6. The car rental agency Michael and Sonia rented from had many
_____.



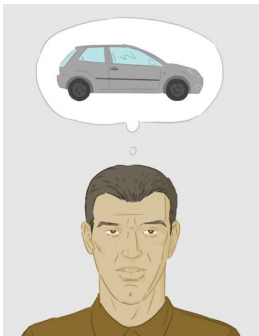
CONVERSATION STARTER

Look at the series of pictures. What is each person thinking? Practice the dialogue with a partner.

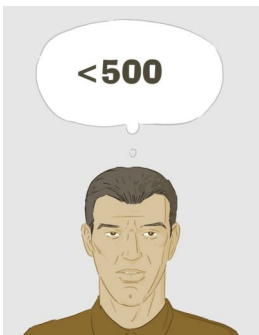
approaching the rental desk

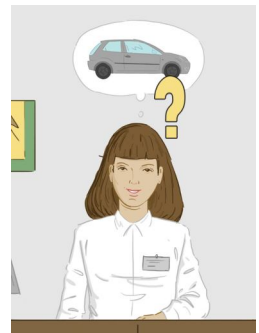


type of vehicle needed



short distance driving

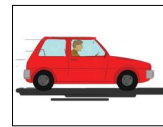




checking for reservation

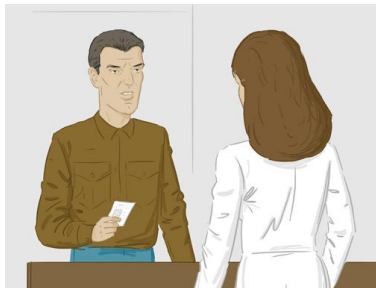


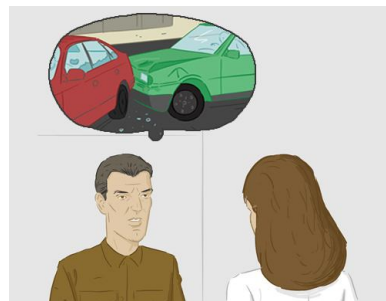
planned mileage



CONVERSATION STARTER - Continued

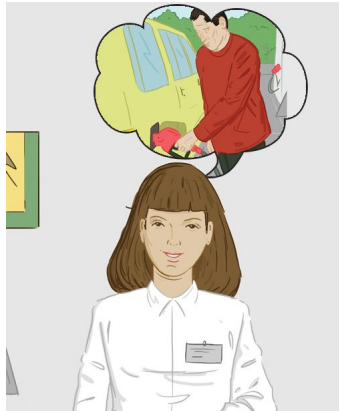
driver's license

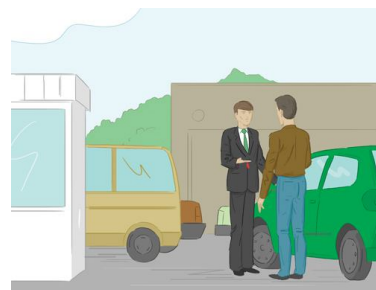




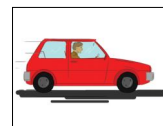
car insurance

full tank of gas





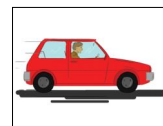
car pick up



DIALOGUE BUILDING

Read each sentence from the dialogue. Decide who would say each sentence. If it is something a car rental agent would say, write “Agent” on the line. If it is something Mr. Jovanich would say, write “ Mr. Jovanich” on the line. Then fill in the blanks with the missing vocabulary words. Last, cut the sentences and put them in the correct order to form a dialogue.

___ A. _____:	No, I learned of this business trip only a week ago.
___ B. _____:	Why do you ask about that?
___ C. _____:	I need to _____ a car.
___ D. _____:	I will. Where do I _____ up the car?
___ E. _____:	Welcome to Rent-a-Ride. Can I _____ you?
___ F. _____:	We have several economy-sized two-door _____ available, a few mid-size four-door _____, but no larger vehicles.
___ G. _____:	What are my _____?
___ H. _____:	For four days.
___ I. _____:	Then I’d suggest our less _____ plan. If you’re not going to drive more than 500 miles in a week, then it’s only \$15.00 a day.
___ J. _____:	Take this ticket to the _____ outside. The attendant will bring the car from Row 4, Space 23 and give you the key. Have a good trip.
___ K. _____:	We have two _____. If you’re planning to drive a lot, you should choose our _____ mileage plan for \$100 for the four days.
___ L. _____:	The second _____ is best for me.
___ M. _____:	Do you have a valid driver’s _____?
___ N. _____:	Did you already _____ a car on our website?
___ O. _____:	I do. Here it is.
___ P. _____:	Certainly sir. Now, how long will you need the car?



DIALOGUE BUILDING - Continued

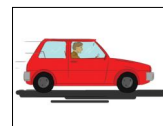
___ Q. _____:	Would you like to purchase our _____ plan for an extra \$10 a day? It'll cover any _____ to the car.
___ R. _____:	Very well. How much _____ do you plan to do?
___ S. _____:	Then I think we're finished here. The car will be due back at 6 p.m. on Tuesday and you'll need to make sure it has a full _____ of gasoline.
___ T. _____:	I think a small _____ will be fine.
___ U. _____:	That's okay. Let me see if we have any cars available. What _____ car would you prefer?
___ V. _____:	I'm only _____ to drive to and from the hotel to my company's office.
___ W. _____:	No, thank you. The car insurance I have on my personal vehicle will cover any _____ I might have.

DIALOGUE PRACTICE

Work with a partner. Ask each other the questions from the dialogue and practice answering them. Don't worry if your answers do not match the dialogue exactly. There is more than one way to answer!

e.g.

1. Can I help you? _____
2. Did you already reserve a car on our website? _____
3. What size car would you prefer? _____
4. What are my choices? _____
5. How long will you need the car for? _____
6. How much driving do you plan to do? _____
7. Why do you ask about that? _____
8. Do you have a valid driver's license? _____
9. Would you like to purchase our insurance plan for an extra \$10 a day? _____
10. Where do I pick up the car? _____



WRITING TASK

Imagine you are in a car rental agency. Fill in what you might answer if you were the customer or an agent in the following pictures.



1.



2.



3.



4.



5.



6.