

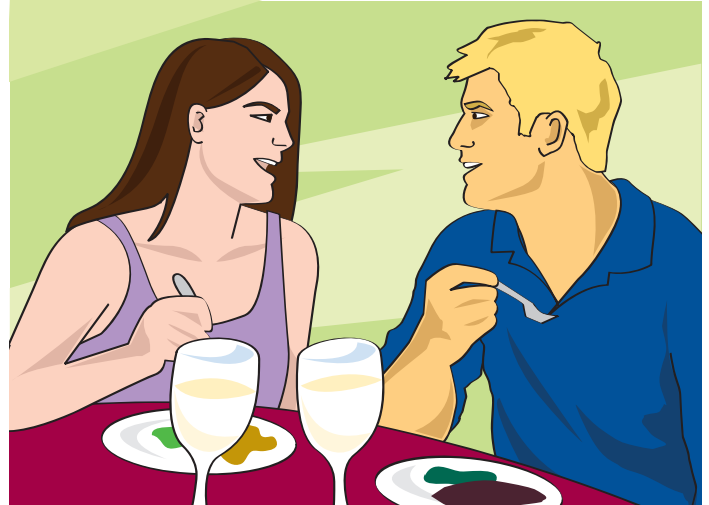
Going to a Restaurant

In this lesson, you will learn how to talk to the host or hostess, the first person you meet at a restaurant. You'll practice giving information that will help you have a more comfortable dining experience.

Pre-Reading

A. Warm-Up Questions

1. What questions does a host or hostess ask when you arrive at a restaurant?
2. What are some of the jobs a host or hostess performs?
3. Why is it important for a host/hostess to be friendly?



B. Vocabulary Preview

Match the words on the left with the correct meanings on the right.

- | | |
|-------------------------------|--|
| _____ 1. reservation | a) a period of time before something is available |
| _____ 2. wait (<i>noun</i>) | b) a list of food items that you can order at a restaurant |
| _____ 3. booth | c) to prefer one thing over another |
| _____ 4. patio | d) available now |
| _____ 5. ready | e) a table with bench seating |
| _____ 6. certainly | f) yes (strong) |
| _____ 7. rather | g) an outdoor sitting/dining area |
| _____ 8. menu | h) a pre-arranged arrival (e.g., a table is on hold for you) |

Dialogue Reading

Read the dialogue with your partner a few times. Take turns being each character. Practice your intonation and pronunciation. Circle any new words or phrases that you need to practice.

Customer: We'd like a table for four, please.

Hostess: **Do you have a reservation?**

Customer: **No, we don't.**

Hostess: **I'm afraid there will be a 10- or 15-minute wait.**

Customer: **That's okay.**

Hostess: **Would you like** smoking or non-smoking?

Customer: Non-smoking, please.

Hostess: And would you prefer a table or a booth?

Customer: **It doesn't matter.**

Hostess: Would you rather sit inside or on the patio?

Customer: **The patio would be nice.**

Hostess: Okay. I'll take your name and **call you when the table is ready.**

Customer: It's Montague.

Hostess: **Could you spell that, please?**

Customer: M-O-N-T-A-G-U-E. **Could we look at some menus while we're waiting?**

Hostess: **Certainly. Here you are.**

Customer: Thank you.

Practice

Work with your partner. Role-play the dialogue on page 2, substituting the different expressions below. Then switch roles.

1. **Do you have a reservation?**

- Have you got a reservation?
- Did you make a reservation?

2. **No, we don't.**

- No, sorry.
- No, we didn't.

3. **I'm afraid there will be about a 10- or 15-minute wait.**

- I'm sorry, but you may have to wait about 10 or 15 minutes.

4. **That's okay.**

- That's fine.
- No problem.

5. **Would you like...**

- Would you prefer...
- Would you rather have...

6. **It doesn't matter.**

- We don't care.
- It's not important.

7. **The patio would be nice.**

- We'd prefer the patio.
- We'd like the patio.

8. **...call you when the table is ready.**

- ...let you know you when the table is available.
- ...tell you when you can sit down.

9. **Could you spell that, please?**

- Could you spell your name for me, please?
- How do you spell your name?

10. **Could we look at some menus while we're waiting?**

- Can we look over the menu before we sit down?
- Could we please see a menu now?

11. **Certainly. Here you are.**

- Of course. Here you go.
- Sure. Have a look at these.

Listening Practice

Listen to the recording of the dialogue from page 2. Fill in the missing words as you listen. Listen again. Now look back at page 2 and check your work. Did you fill in the correct words? Did you spell everything correctly?

Customer: We'd like a _____, please.

Hostess: Do you have a _____?

Customer: No, we don't.

Hostess: I'm afraid there will be a 10- or 15-minute _____.

Customer: That's okay.

Hostess: Would you like smoking or _____?

Customer: Non-smoking, please.

Hostess: And would you prefer a table or a _____?

Customer: It doesn't matter.

Hostess: Would you rather sit inside or on the _____?

Customer: The patio would be nice.

Hostess: Okay. I'll take your name and call you when the table _____.

Customer: It's Montague.

Hostess: Could you spell that, please?

Customer: M-O-N-T-A-G-U-E. Could we look at some _____ while we're waiting?

Hostess: _____. Here you are.

Customer: Thank you.

Vocabulary Review

Write the words from the dialogue that have the same meanings as the words or phrases below.

#	Meaning	Word
1	available	
2	a place that has been saved for you	
3	a person who greets you at a restaurant	
4	a person who goes to a restaurant to buy food	
5	like better	
6	a place to sit outside	
7	a place to sit in a restaurant with a table and benches	
8	a list of the food available at a restaurant	

Write Your Own Dialogue

Write a dialogue with a partner using phrases from page 3.
One of you will be a host/hostess and one of you will be a customer.
Practice and present the dialogue to your class.

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Review

Task 1

LISTEN & ANSWER

Listen to the conversation and answer the questions.
Your teacher will tell you if you have to write or say the answers.

1. How many people are in the Montague's party?

2. What is the estimated wait time for a table?

3. What type of seating options does the hostess offer?

4. How will the customers know that their table is ready?

5. What do the customers ask to do while they wait?

Review cont.

Task 2

QUESTION FORMATION

A. Questions

Write five questions a restaurant host/hostess might ask a restaurant guest.

1. _____
2. _____
3. _____
4. _____
5. _____

B. Answers

Write five possible answers to your questions.

1. _____
2. _____
3. _____
4. _____
5. _____

Task 3

ROLE-PLAY

Find a partner. Imagine that you are the restaurant guest and your partner is the host/hostess Use your questions to do a role-play for your teacher.